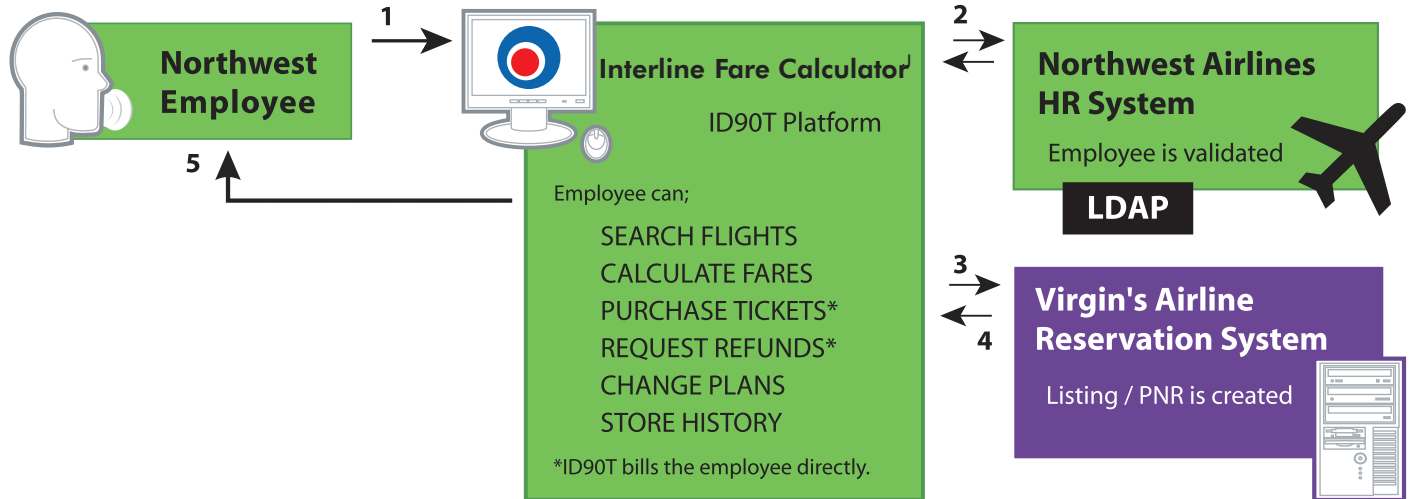


## Utilizing ID90T As An Agent For Ticket Fulfillment & Refunds

The Northwest employee is traveling on Virgin and ticketing is managed by ID90T operating as a city ticket office (CTO).



Patent Pending

As ID90T operating as a Virgin city ticket office (CTO), Virgin doesn't need an interline e-ticket agreement with Northwest and there is no billing settlement as Virgin is collecting the money directly from ID90T on a weekly basis. In addition, Virgin can save an enormous amount of money in GDS fees by channelling all inquiries and ticket requests through ID90T's IFC®, which limit the number of "hits" to the airlines GDS / reservation system.

As ID90T is collecting the funds, employees using the ID90T's IFC®, part of the ID90 Platform, can now enjoy the conveniences and flexibility of multiple payment options, applying previous credits to the purchase of a new ticket, requesting immediate full or partial refunds, receiving text message updates on any flight delays or cancellations and re-listing for an alternate flight, online over the phone or via their mobile phone.

Without collecting the funds, ID90T would only be able to send the employee's request to the next transporting airline for fulfillment. The transporting airline may or may not offer partial refunds. In addition, as each transporting airline's costs are different, each is likely to charge different ticketing fees. This would also force employees to continue to request multiple back-up tickets, costing the airline industry millions of dollars annually in merchant fees and administration.